

# **Working Together for Client Success**

Manpower is committed to making this a positive experience for all program stakeholders. As a DVR Counselor you will be working directly with Manpower representatives to set your client up for a successful assignment. This guide is intended to help walk you through the process and point you to resources that you will be using when working with our team.

## **Requesting a Work Opportunity**

Before your client can be placed in a work environment and paid for their time, Manpower must verify detailed information about the job, duties, and worksite.

- · Fill out the placement request form with as much detail as you can
- Email the placement request to briana.lagasse@manpower.com
- · Allow 3 business days for a Manpower team member to review and authorize assignment

## **Completing Employment Packet**

To help ensure a timely start for your client, it is important that DVR Counselors work with their clients to accurately fill out and complete all the forms in their entirety.

- The employment packet is a great learning opportunity during this experience; getting familiar with various employment forms and why they are completed is a skill that clients will carry with them
- Documents are designed to download on demand to ensure you have the most recent version
- · DVR Counselors will be responsible for verifying I9 documents in person
- Please take the time to thoroughly review the Associate Training & Policy Handbook
- You can download the complete employment packet on our website (see the QR code below)
- If you need a copy of an individual form we have provided individual documents for download as well
- Once completed, please save the employment packet with your client's name and send to briana.lagasse@manpower.com

### When to Contact Manpower

- If start or end dates/times of the assignment change
- If your client experiences a work-related injury or incident
- If your client's address or contact information changes
- · If there are any issues with pay or time keeping
- If your client is asked to do something different on the job than what was originally described
- · If you or your client see unsafe working conditions
- If your client is being discriminated against or harassed
- · If you feel Manpower's policies are being violated

#### Briana Lagasse 207-229-2194

briana.lagasse@manpower.com

### Access All Resources Online:

On our website you have access to:

- Up-to-date Employment
  Documents
- Frequently Asked Questions
- Prohibited Work List
- Required Employment Posters
- Much More...



https://www.manpowermaine.com/ maine-voc-rehab/